



**FOR IMMEDIATE RELEASE**

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## **DCM Services Named a “Best Place to Work in Collections” for Second Year in a Row**

*Deceased Collections Industry Leader Receives Honor from insideARM.com*

**MINNEAPOLIS (September 30, 2009)**—DCM Services, LLC, the industry leader in deceased account recovery, has been named one of the “Best Places to Work in Collections” for the second consecutive year. Winners of the program created by *insideARM.com* and Best Companies Group were chosen based on an evaluation of each company’s workplace policies, practices, philosophy, systems and demographics, as well as results of an employee survey.

The Best Places to Work in Collections survey and award program was designed to identify, recognize and honor the best places of employment in the collections industry. The Best Places to Work in Collections list is made up of 25 companies that had to fulfill a number of eligibility requirements to be considered for participation. Participating firms were required to be a collection agency, collection law firm or debt purchaser.

“While we may be best known for our unique probate location and prediction technologies, the respectful and dignified approach our account representatives take in working with survivors is the foundation of our business,” said Steven Farsht, CEO, DCM Services. “Working with people who have lost a loved one requires a great deal of compassion, energy and training, and DCM Services makes every effort to create a work environment for employees that is energizing and supportive. It’s what makes DCM Services a different – and better – place to work and do business with.”

Out of the more than 5,000 collection agencies in the U.S., DCM Services was, once again, the only deceased recovery firm in the nation to earn the honor of Best Place to Work in Collections, and one of only seven companies to be recognized for a second consecutive year. Employees at DCM Services work flexible schedules in a supportive, achievement-oriented environment and enjoy ongoing training and development opportunities. DCM Services offers a strong benefits package, including employer-subsidized health insurance and a 401(k) program with a company match. Employees have access to an onsite workout facility, massages, and onsite yoga and pilates classes. They are also eligible for a rewards program and catered lunches and snacks.

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### **About DCM Services**

Minneapolis-based DCM Services, the industry leader in deceased account recovery, maximizes the value of deceased portfolios for companies that issue credit. Its unique Survivor Recovery™ Services increase recoveries, protect brand value and enhance survivor relationships – with respect and sensitivity. DCM Services leverages the Probate Finder® Technology from Forte, LLC, to find more probates, file more claims and improve recovery performance on a comprehensive, nationwide basis. For more information, visit [www.dcmservices.com](http://www.dcmservices.com).